



Specific ground handling events

The following events are mandatory to report:

- 1) Incorrect loading or distribution of passengers, baggage, mail or cargo that may have significant consequences for the weight and/or balance of the aircraft (including significant errors in load sheet calculations).
- 2) Boarding equipment removed, posing a danger to the occupants of the aircraft.
- 3) Incorrect stowage or securing of baggage, mail or cargo that may pose any type of danger to the aircraft, its equipment or its occupants or hinder an emergency evacuation.
- 4) Transportation, attempted transportation or handling of dangerous goods that have jeopardized, or could have jeopardized, the safety of the operation, or have given rise to an unsafe situation (for example: incident or accident attributable to dangerous goods as defined in the ICAO Technical Instructions (1)).
- 5) Failure to properly load/unload baggage and its corresponding passengers.
- 6) Failure to comply with the required procedures for assistance and ground maintenance of aircraft, especially de-icing, refueling, or loading procedures, including incorrect positioning or removal of equipment.
- 7) Significant spill during refueling.
- 8) Loading incorrect amounts of fuel that may have significant consequences for the autonomy, performance, balance or structural strength of the aircraft.
- 9) Loading with a contaminated or incorrect type of fuel or other essential liquids (including oxygen, nitrogen, oil and potable water).
- 10) Failure, malfunction or defect of ground equipment used for ground handling which has or may result in damage to the aircraft [for example: tow bar or ground power unit ("GPU")].
- 11) Lack of de-icing and/or anti-icing service, or incorrect or inadequate treatment.
- 12) Damage to the aircraft caused by ground handling equipment or vehicles, including damage not previously declared.
- 13) Any occurrence in which human performance has directly contributed, or could have contributed, to an accident or serious incident.