

	OPERATIONS MANUAL Part A – General / Basic	Section 9.1
	9. Dangerous Goods and Weapons	Revision 59
	9.1 Information, instructions and general guidelines on the transport of dangerous goods	Page 10

b.3 Information to passengers

CLIPPER NATIONAL AIR and/or its Handling agent provide their passengers with information on the prohibition of transporting items classified as Dangerous Goods and on the exceptions contemplated in the ICAO IT.

The ROT will ensure that information is disseminated as required in the Technical Instructions, through the Company's website, to advise passengers of the types of items that they are prohibited from carrying on board aircraft.

Passengers are informed through the Company's website of the procedure (in Spanish and English) that, in the event that they wish to transport an authorized MMPP according to the table of MMPP allowed to passengers or crew, which requires the prior approval of the Company, you must request it by email ROT@cnair.es or by phone at +34 93 21 82 321.

This information will be sent to each passenger along with their flight contract.

In the event that passengers or crew have required approval to transport dangerous goods permitted and established in Table 8.1, the ROT will inform the Commander of the acceptance through GenDec.

The Company only accepts and transports cargo associated with a passenger on board, for which reason it is considered baggage and does not use shippers, cargo agents, or cargo acceptance points.

The exceptions are the refrigerators for transplants used by the ONT, which are sent directly and sometimes do not fly accompanied by medical personnel.

In Annex IV of this manual, there is a list of dangerous goods allowed for passengers and crews.

Its handling agents must also ensure the provision of information on the transport of dangerous goods by installing prominently and in visible places a sufficient number of informative signs at the cargo acceptance points, to warn about the dangerous goods that may be in the cargo. your freight shipments. These notices must include visual examples of dangerous goods, including batteries.

In case of not having predetermined informative signs installed by the airport or the handling company, they can be obtained on the Company's website, for the same purpose.